



सत्यमेव जयते

GOVERNMENT OF WEST BENGAL  
OFFICE OF THE PRINCIPAL  
DARJEELING GOVERNMENT COLLEGE  
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## Students' Grievances Redressal Cell (SGRC)

*Right to be heard and treated without bias.*

Darjeeling Government College has constituted Students' Grievance Redressal (SGRC) Committee as per the guidelines set by the University Grants Commission (Redress of Grievances of Students) Regulations, 2019 published vide Notification F.No. 14-4/2012(CPP-2), dated 6.5.2019 act 3391 and University Grants Commission (Redressal of Grievances of Students) Regulations, 2023. It aims at effectively addressing and resolving grievances of the students on various academic and non academic concerns. All students of DGC have equal access to the Students' Grievance Redressal Committee to voice their concerns on the following matters.

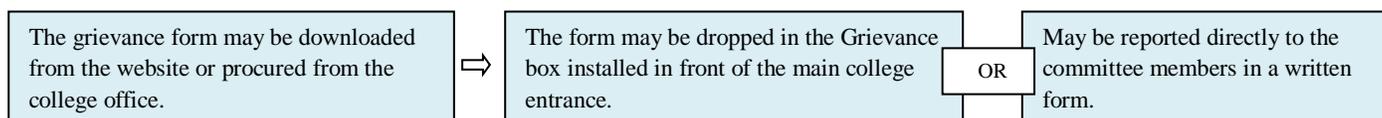
- Academic matter within the purview of the college (classes, classrooms, library etc.).
- Scholarship issues.
- Discrimination issues based on caste, creed, religion, language, ethnicity, gender or disabilities.
- Basic infrastructural issues.

**The college has a zero tolerance policy for any form of grievance.**

### Objective:

- To redress the grievances reported by the students in a judicious and transparent manner.
- To help the students to express their genuine grievance without any inhibition and to timely redress it
- To develop and maintain a conducive educational atmosphere in the college to uphold the dignity of the students.

### Procedure for voicing the grievance.



*Nisha Tamang*

Convenor,  
Students Grievances Redressal Committee  
Darjeeling Government College

*P. Rajmoullona*

Officer in Charge  
Darjeeling Government College  
Darjeeling